

# Service Specifications/Price List

| ◎= included in standard plan ○= with additional charge<br>-= not available |  | FutureWeb Malaysia              |       |       | FutureWeb Pro Malaysia          |                 |
|--|--|---------------------------------|-------|-------|---------------------------------|-----------------|
|  |  | S1                              | S 2   | S 3   | Standard                        | Premium         |
| Initial cost   |  | RM 0                            |       |       | RM1,000                         |                 |
| Monthly charge   |  | RM200                           | RM400 | RM600 | RM1,300                         | RM2,600         |
| Contract term  | Monthly contract                         | —                               |       |       | —                               |                 |
|  | Annual contract                          | ◎                               |       |       | ◎                               |                 |
| Minimum term of usage  |  | 12 months                       |       |       | 12 months                       |                 |
| Due date for server construction   |  | at least 3 business days        |       |       | at least 3 weeks                |                 |
| Payment method<br>* Only in MYR  | Check                                    | ◎                               |       |       | ◎                               |                 |
|  | Bank Transfer                            | ◎                               |       |       | ◎                               |                 |
| Support  | Support by e-mail                        | ◎                               |       |       | ◎                               |                 |
| Basic specifications   | Server type                              | Shared server                   |       |       | Dedicated server                |                 |
|  | Disc capacity (Web+e-mail+DB) (*1)       | 10GB                            | 20GB  | 50GB  | SAS300GB                        | SAS600GB        |
|  | Additional disc capacity (Web+e-mail+DB) | —                               |       |       | ○ every 300GB                   |                 |
|  | OS                                       | CentOS 6.x                      |       |       | CentOS 6.x                      |                 |
|  | CPU                                      | —                               |       |       | xeon 4 core                     | xeon 4 core × 2 |
|  | Memory                                   | —                               |       |       | 8GB                             | 16GB            |
|  | RAID construction                        | RAID1                           |       |       | RAID1                           | RAID10          |
|  | Data transfer limit                      | —                               |       |       | ◎no limit                       |                 |
|  | Number of Fixed IP Addresses             | —                               |       |       | 2                               |                 |
|  | Root Right                               | —                               |       |       | — *Assignable                   |                 |
|  | SSH Connection                           | —                               |       |       | ◎                               |                 |
| Control Panel  | Plesk11                                  | ◎                               |       |       | ◎                               |                 |
| Domain   | Multi domain                             | —                               |       |       | ◎                               |                 |
|  | Sub domain                               | ◎up to 10                       |       |       | ◎                               |                 |
| Web  | Basic Authentication                     | ◎                               |       |       | ◎                               |                 |
|  | Permission Setting                       | ◎                               |       |       | ◎                               |                 |
| DNS  | DNS Setting                              | ◎                               |       |       | ◎                               |                 |
| SSL  | Exclusive SSL                            | ○                               |       |       | ○                               |                 |
| E-mail   | Send and Receive E-mails                 | ◎Up to 10MB per e-mail          |       |       | ◎Up to 10MB per e-mail          |                 |
|  | Creation of Mail Account                 | ◎Unlimited                      |       |       | ◎Unlimited                      |                 |
|  | Mailbox Size                             | ◎Unlimited within Disc Capacity |       |       | ◎Unlimited within Disc Capacity |                 |
|  | Virus Check                              | ◎                               |       |       | ◎                               |                 |
|  | Spam Check                               | ◎                               |       |       | ◎                               |                 |
|  | Submission Port (*2)                     | ◎                               |       |       | ◎                               |                 |
|  | Transmission Authentication (*3)         | ◎                               |       |       | ◎                               |                 |
|  | Mail forwarding                          | ◎                               |       |       | ◎                               |                 |
|  | Automatic Answering                      | ◎                               |       |       | ◎                               |                 |
|  | Mailing List (*4)                        | ◎10ML                           |       |       | ◎                               |                 |
| Web Mail / Scheduler   | ◎  |                                 |       | ◎     |                                 |                 |
| Log Analysis   | AWStats/Webalizer(*5)                    | ◎                               |       |       | ◎                               |                 |
|  | Access Log Provision                     | ◎                               |       |       | ◎                               |                 |
| FTP  | FTP Account Creation                     | ◎Up to 10 accounts              |       |       | ◎                               |                 |
|  | File Manager                             | ◎                               |       |       | ◎                               |                 |

# Service Specifications/Price List

| ◎= included in standard plan ○= with additional charge<br>-= not available |                                   | FutureWeb Malaysia                    |                           |     | FutureWeb Pro Malaysia                |         |
|--|-----------------------------------|---------------------------------------|---------------------------|-----|---------------------------------------|---------|
|  |                                   | S1                                    | S 2                       | S 3 | Standard                              | Premium |
| OS   | OS kernel                         | Linux 2.x (64bit)                     |                           |     | Linux 2.x (64bit)                     |         |
| Application Provided   | Apache                            |                                       | ◎                         |     | ◎                                     |         |
|  | ProFTPD(*6)                       |                                       | ◎                         |     | ◎                                     |         |
|  | Postfix                           |                                       | ◎                         |     | ◎                                     |         |
|  | Mailman                           |                                       | ◎                         |     | ◎                                     |         |
|  | Horde                             |                                       | ◎                         |     | ◎                                     |         |
| Program  | Perl(/usr/bin/perl)               |                                       | ◎                         |     | ◎                                     |         |
|  | PHP(/usr/bin/php) (*7)            |                                       | ◎                         |     | ◎                                     |         |
|  | CGI / SSI                         |                                       | ◎                         |     | ◎                                     |         |
|  | Sendmail(/usr/sbin/sendmail)      |                                       | ◎                         |     | ◎                                     |         |
|  | ImageMagick                       |                                       | ◎                         |     | ◎                                     |         |
| Data Base  | MySQL/PostgreSQL                  |                                       | ◎Standard 3 DB            |     | ◎                                     |         |
|  | phpMyAdmin/phpPgAdmin             |                                       | ◎Adjunct to the use of DB |     | ◎                                     |         |
| Standard Application Provided  | MovableType (*8)                  |                                       | ◎                         |     | ◎                                     |         |
|  | WordPress                         |                                       | ◎                         |     | ◎                                     |         |
|  | ZenCart                           |                                       | ◎                         |     | ◎                                     |         |
|  | osCommerce                        |                                       | ◎                         |     | ◎                                     |         |
|  | Magento                           |                                       | ◎                         |     | ◎                                     |         |
| Backup   | Self Backup (*9)                  |                                       | ◎                         |     | ◎                                     |         |
|  | Self Restore (*9)                 |                                       | ◎                         |     | ◎                                     |         |
|  | External backup                   |                                       | ◎                         |     | ◎                                     |         |
| Facility   | Location                          | Data center in Kuala Lumpur, Malaysia |                           |     | Data center in Kuala Lumpur, Malaysia |         |
| Monitoring   | Monitoring (24/7)                 |                                       | ◎                         |     | ◎                                     |         |
| Operation/Maintenance  | Security Patch Update (*10)       |                                       | ◎                         |     | ◎                                     |         |
|  | Function Enhancement Update (*11) |                                       | ◎                         |     | ◎                                     |         |
|  | Troubleshooting (24/7)            |                                       | ◎                         |     | ◎                                     |         |

\* The price above excludes GST (Goods and Service Tax).  
 \* The price may change due to exchange fluctuation, etc.

\*1 Including log and backup data

\*2 Setting of TLS should be done through customer's email software.

\*3 SMTP-AUTH

\*4 If used for bulk e-mail, other service may be recommended.

\*5 Either AWStats (English version) or Webalizer (English version) is chosen at your option.

\*6 Just FTPS is available.

\*7 Execution-mode of PHP is FastCGI.

\*8 Changing of permission of "mt.cgi" is required through control panel.

\*9 Setting should be done through customer's control panel.

\*10

In case a security hole occurs, OS or applications provided by our company may be upgraded at our company's discretion.

Upgrading will change operating environment, which may affect operation of the programs, software or contents prepared individually by the customer.

Any correction necessary due to the change in operating environment shall be made by the customer.

\*11

Hardware, programs, applications provided in this service may be upgraded, from time to time, for function enhancement at our company's discretion.

Upgrading will change operating environment, which may affect operation of the programs, software or contents prepared individually by the customer.

Any correction necessary due to the change in operating environment shall be made by the customer.